

LaserImplant™ - case timeline (UK only)

The times from request submission to delivery are estimates only and vary depending on the type of LaserImplant being submitted.

Mandible / orbital / midface cases	5 working days
Cranial cases	10 working days

The table below shows the time scales and deadlines affecting case progression.

Mandible / orbital / midface cases			Cranial cases		
Day	Time	Action	Day	Time	Action
Day 1	10.00	Request submission deadline	Day 1	10.00	Request submission deadline
	12.00	Quotation sent		12.00	Quotation sent
	14.30	Signed quotation acceptance deadline		14.30	Signed quotation acceptance deadline
Day 2 - Day 3	-	Manufacture	Day 2 - Day 8	-	Manufacture
Day 4	-	Manufacture	Day 9	-	Manufacture
	15.00	Despatch		15.00	Despatch
Day 5	10:30	Delivery	Day 10	10:30	Delivery

Important notes

Any cases submitted after 10:00 will be quoted for the next working day.

Manufacture will not start until a signed quotation acceptance is received. Day 2 only begins on receipt of the signed quotation acceptance if it is received prior to 14:30.

Express delivery

Express delivery is available on request at a cost of £300 per case. Items will be delivered one working day earlier.

The minimum time from request submission to delivery is 4 days for mandible / orbital / midface cases and 7 days for cranial cases.

Renishaw will evaluate each express delivery request and reserve the right to reject a request if it is not achievable.

For worldwide contact details, visit www.renishaw.com/contact

