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Renishaw CMM Products Division PRODUCT BULLETIN – PB1062

Product:	UCCserver™	Status:	OPEN
Title:	UCC <i>server</i> ™ failing to start – illegal system dll	Date:	13 th April 2007

Originator:		Distribution:			
Dave Joynson	D. J.	Internal	\checkmark		
	DWAN	Subsidiaries	1		
Reviewer:		OEMs	1		
Brian Gow	BU	Distributors	1		
	- June	Retrofitters	1		

Summary:

Microsoft has issued a Security Update for Windows XP (KB925902) which if installed prevents the UCCserver[™] software from running. Upon starting UCCserver[™] you will get UCCserver.exe - Illegal system DLL relocation message appear and the application fails to run.

Microsoft has recognized that they have created a problem and have posted a patch on their WEB site. The problem is something to do with the installation order of the security updates as the windows updater does not currently have the correct order embedded.

If you see the following:-

UCCSERV	/ER.exe - Illegal System DLL Relocation	
8	The system DLL user32.dll was relocated in memory. The application will not run properly. The relocation occurred because the DLL C:\WINDOWS\system32\HHCTRL.OCX occupied an address range reserved for Windows system DLLs. The vendor supplying the DLL should be contacted for a new DLL.	
	(OK)	

Please install the patch from the following site.

http://www.microsoft.com/downloads/details.aspx?familyid=74AD4188-3131-429C-8FCB-F7B3B0FD3D86&displaylang=en

For more information including an accurate description of the problem please visit:-

http://support.microsoft.com/kb/935448/