T +44 (0) 1453 524524 F +44 (0) 1453 524901 E UK@renishaw.com www.renishaw.com



# Renishaw Co-ordinate Measuring Machines Product Division Product bulletin number: PBC-02343

Title:	PHS-2 upgrade offer and PHS1 support		
Product:	PHS	Issue Date:	12/10/2018
	Name		Signature:
Originator:	Dave Joynson	D Joynson	
Reviewer:	Andy Holding	A Holding	
Confidentiality:	Open	Type:	Promotion

## **Summary:**

Extended warranty offer for PHS-2 upgrades.

Information regarding PHS1 repair turnaround.

#### Distribution - Select at least one

✓ Subsidiaries ✓ Customers ✓ Service centres ✓ OEMs, Agents & Distributors

#### Detail:

- 1. Upgrade your PHS1 with a new PHS-2 or a PHS-2 RBE before 31<sup>st</sup> December 2018 and receive 24 months extended warranty free of charge (worth 4% of PHS-2 list price).
  - New PHS-2 warranty would be 36-months
  - PHS-2 RBE warranty would be 30-months



If you have any questions or comments on this bulletin, please contact cmm.support@renishaw.com

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2. Renishaw is currently experiencing some problems sourcing the components required to repair PHS1 heads. As a result of this, and before placing an order, customers are advised to contact Renishaw for advice on the feasibility of repair.

#### Further details:

Upgrade your PHS1 to PHS-2 before December 31<sup>st</sup> 2018 and receive a free extended warranty.

- Upgrade to a new PHS-2 and receive a 36-month warranty\*
- Upgrade to a "Cosmetic PHS-2 RBE", i.e. a refurbished head which is cosmetically good, and receive a 30-month warranty\*

Please note that some installations require a controller firmware upgrade to utilise the PHS-2. Therefore please discuss with your CMM OEM / agent before upgrading to PHS-2.

\*Pricing is subject to a PHS1 being returned to Renishaw. Applies to orders placed before the end of December 2018 for delivery before the end of March 2019.

#### **Part Numbers:**

Description	Part number	
PHS-2	A-5795-0001	
PHS-2 Upgrade	A-5795-0001-UPG	
PHS-2 RBE	A-5795-0001-RBE	

### **Availability:**

PHS-2 is now in production and stock is available. Please contact your CMM OEM / agent before ordering.

# Pricing:

Please contact your local Renishaw supplier for pricing .

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