

Medical Dental Products Division Quality Policy

Top Management are fully committed to ensuring that Renishaw's Medical Dental Products Division adheres to the regulations applicable to the business activities associated with the design, development, manufacture and supply of high-quality dental and medical systems and the sub-contract manufacture of high-quality dental and medical parts.

Through the implementation and maintenance of our Quality Management System, we endeavour to promote behaviours and beliefs, which ensure compliance with our regulatory obligations. Our goals are to achieve:-

- The design, development, manufacture, marketing, sales, installation and service of high quality, innovative dental systems which recognise and meet our customer's requirements and are in compliance with the relevant regulations.
- The sub-contract manufacture of both dental and medical parts intended to be made into custom-made medical devices, with a high quality of product and service that meets our customer's requirements and in compliance with the relevant regulations.
- The provision of world-class customer service, which includes post-sales market care and ongoing support.
- Ongoing investment in our people, our processes and products.
- To ensure that internal communication systems exist which provide feedback to all staff on compliance with and progress towards the quality targets.

As members of the Management Team, we collectively and individually pledge to do our best to ensure that this policy is communicated throughout our Division; is understood and shared by all of our employees; is effectively resourced in its implementation and is reviewed regularly to ensure its relevance is maintained.

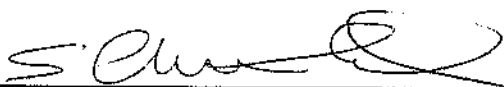
The quality policy will be used as a framework for our Division's quality objectives.



Director & General Manager, MDPD
Bryan Austin



Head of Corporate QA/RA, Healthcare
Roberto Liddi



Operations/Production/Technical Manager
Shaun Clutterbuck