

RMP24-micro radio machine probe







Compliance information for this product is available by scanning the QR code or visiting **www.renishaw.com/mtpdoc**





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Before you begin

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Equipment and/or software purchased by you from a third-party supplier is subject to separate terms and conditions supplied with such equipment and/or software. You should contact your third-party supplier for details.

CNC machines

CNC machine tools must always be operated by fully-trained personnel in accordance with the manufacturer's instructions.

Care of the probe

Keep system components clean and treat the probe as a precision tool.

Patents

Features of the RMP24-micro, and other similar Renishaw products, are the subject of one or more of the following patents and/or patent applications:

CN 117178489	TW I333052
CN 117178490	US 7285935
CN 117223227	US 7665219
EP 1457786	US 7821420
EP 1931936	WO 2022/219305
EP 2932189	WO 2022/219306
EP 4324100	WO 2022/219307
EP 4324101	
EP 4324102	

Other patents pending

RMP24-micro software notices

The RMP24-micro includes embedded software (firmware) to which the following notices apply:

US government notice

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Intended use

The RMP24-micro is a miniature radio spindle probe that enables automated workpiece inspection and job set-up on small machining centres.

Safety

Information to the user

This product is supplied with non-rechargeable lithium metal-coin cell batteries. Refer to the battery manufacturer's literature for specific battery operating, safety and disposal guidelines.

- Do not attempt to recharge the batteries.
- Replace the batteries only with the specified type.
- Do not mix new and used batteries in the product.
- Do not mix different types or brands of batteries in the product.
- Ensure that all batteries are inserted with the correct polarity in accordance with the instructions in this manual and indicated on the product.
- Do not store the batteries in direct sunlight.
- Do not expose the batteries to water.
- Do not expose the batteries to heat or dispose of the batteries in a fire.
- Avoid forced discharge of the batteries.
- Do not short circuit the batteries.
- Do not disassemble, apply excessive pressure, pierce, deform or subject the batteries to impact.
- Do not swallow the batteries.
- Keep the batteries out of the reach of children.
- If the batteries are swollen or damaged do not use them in the product and exercise caution when handling them.
- Dispose of waste batteries in accordance with your local environmental and safety laws.

Ensure that you comply with international and national battery transport regulations when transporting the batteries or this product with the batteries inserted. Lithium metal batteries are classified as dangerous goods for transportation and require labelling and packaging in accordance with the dangerous goods regulations before being offered for transportation. To reduce the risk of shipment delays, should you need to return this product for any reason, do not return any batteries.

In all applications involving the use of machine tools, eye protection is recommended.



The RMP24-micro has a plastic window. Handle with care if broken to avoid injury.

Information to the machine supplier / installer

It is the machine supplier's responsibility to ensure that the user is made aware of any hazards involved in operation, including those mentioned in Renishaw product literature, and to ensure that adequate guards and safety interlocks are provided.

If the probe system fails, the probe signal may falsely indicate a probe seated condition. Do not rely on probe signals to halt the movement of the machine.

Information to the equipment installer

All Renishaw equipment is designed to comply with the relevant UK, EU and FCC regulatory requirements. It is the responsibility of the equipment installer to ensure that the following guidelines are adhered to, in order for the product to function in accordance with these regulations:

Any interface MUST be installed in a position away from any potential sources of electrical noise (for example, power transformers, servo drives).

- All 0 V/ground connections should be connected to the machine "star point" (the "star point" is a single point return for all equipment ground and screen cables). This is very important and failure to adhere to this can cause a potential difference between grounds.
- All screens must be connected as outlined in the user instructions.
- Cables must not be routed alongside high current sources (for example, motor power supply cables), or be near high-speed data lines.
- Cable lengths should always be kept to a minimum.

Equipment operation

If this equipment is used in a manner not specified by the manufacturer, the protection provided by the equipment may be impaired.

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RMP24-micro basics

Introduction

The RMP24-micro is a new generation radio transmission probe that is compatible for applications with the RMI-QE radio machine interface.



The RMP24-micro enables automated workpiece inspection and job set-up on small multi-tasking machines and machine centres. It is ideally suited to machining centres where line-of-sight between probe and receiver is difficult to achieve or where Z travel is limited.

The probe features an integrated probe module delivering exceptional robustness and generous overtravel.

The probe operates in the 2.4 GHz band and delivers interference-free transmission through the use of FHSS (frequency-hopping spread spectrum) technology, which allows multiple systems to operate in the same machine shop without risk of cross-interference.

All probe settings are configured using Trigger Logic[™]. This technique enables the user to review and subsequently change probe settings.

Configurable settings are:

Trigger filter setting

Getting started

A multicolour LED provides visual indication of selected probe settings and status.

- Trigger filter setting
- Probe status triggered or seated
- Battery condition

Batteries are inserted or removed as shown (for more information, see **page 3-4**, "Installing the batteries").

On insertion of batteries, the LED will begin to flash starting with an LED check (for more information, see **page 4-1**, "Reviewing the probe settings").

System interface

The RMI-QE is an integrated interface/receiver used to communicate between the probe and the machine controller. For more details, refer to the *RMI-QE radio machine interface* installation guide (Renishaw part no. H-6551-8520).

It is necessary that the RMP24-micro is partnered to an RMI-QE.

NOTE: The RMP24-micro (model RMP24MICQE) probe is **not** compatible with the older RMI integrated interface/receiver.

Trigger Logic™

Trigger Logic[™] (for more information, see **page 4-1**, "Reviewing the probe settings") is a method that allows the user to view and select all available mode settings in order to customise a probe to suit a specific application. Trigger Logic is activated by battery insertion and uses a sequence of stylus deflections (triggering) to systematically lead the user through the available choices to allow selection of the required mode options.

Current probe settings can also be reviewed by simply removing the batteries for a minimum of 5 seconds, and then replacing them to activate the Trigger Logic review sequence (for more information, see **page 4-1**, "Reviewing the probe settings").

Probe modes

The RMP24-micro can be in one of four modes:

Standby mode - Probe is waiting for a switch-on signal.

Operational mode – When activated, via radio communication with the RMI-QE, the probe is switched on and ready for use.

Configuration mode – Ready to change the probe settings using Trigger Logic.

Partnering mode - When activated via Trigger Logic, the probe can be partnered with an RMI-QE.

Trigger filter

Probes subjected to high levels of vibration or shock loads may output signals without having contacted any surface. The trigger filter improves the probes resistance to these effects.

Level 1 disables the trigger filter.

Level 2 adds a nominal 10 ms trigger delay.

Factory set to Level 1 (off).



Partnering mode

System set-up is achieved using Trigger Logic and powering-on the RMI-QE. Alternatively "ReniKey" may be used (see notes below).

Partnering is required during initial system set-up. Further partnering is only required if the probe or RMI-QE is changed.

NOTES:

Systems using the RMI-QE can be partnered with up to four RMP24-micro manually. Alternatively, partnering to an RMI-QE, can be achieved by using ReniKey; a Renishaw machine macro cycle which does not require the RMI-QE to be power cycled.

ReniKey software (Renishaw part no. A-5687-5000) is available from your local Renishaw distributor/office.

Partnering will not be lost by reconfiguration of probe settings or when changing batteries.

Partnering can take place anywhere within the operating envelope.

Switch-on time (configured by RMI-QE)

When the RMP24-micro radio machine probe is used with an RMI-QE, the turn-on time can be configured (in the interface) to either "fast" (0.5 seconds) or "standard" (1 second). For best battery life, select 'standard' turn-on time.

A timer automatically switches the probe off 90 minutes after the last probe status change if not turned off by an M-code.

NOTE: After being switched on, the RMP24-micro must be on for a minimum of 1 second before being switched off.

RMP24-micro dimensions



Dimensions given in mm (in)

NOTES:

Designated shank mounting faces shown in drawing above.

Shank interface greater than 24 mm (0.94 in) faces no restriction.

Stylus overtravel limits		
Stylus length	±X/±Y	+Z
10 (0.39)	4.5 (0.18)	4 (0.16)
30 (1.18)	9.3 (0.37)	4 (0.16)



RMP24-micro specification

Principal application	Workpiece inspection and job set-up on small machining centres and multi-tasking machines		
Dimensions	Length 31.4 mm (1.24 in) Diameter 24 mm (0.94 in)		
Weight (without shank)	With batteries Without batteries	36.5 g (1.28 oz) 32.5 g (1.14 oz)	
Transmission type	Frequency-hopping sprea	ad spectrum (FHSS) radio	
Radio frequency	2400 MHz to 2483.5 MHz	Z	
Switch-on methods	Radio M-code		
Switch-off methods	Radio M-code		
Spindle speed (maximum)	1000 r/min		
Recommended styli	Steel, lengths 10 mm (0.3	39 in) to 30 mm (1.18 in)	
Operating range	Up to 5 m (16.4 ft)		
Receiver/interface	RMI-QE combined anten	na, interface and receiver unit	
Sense directions	Omni-directional $\pm X$, $\pm Y$, $+Z$		
Unidirectional repeatability	0.35 μm (14 μin) 2σ ¹		
Stylus trigger force ²³ XY low force XY high force Z	0.08 N, 8.2 gf (0.29 ozf) 0.14 N, 14.3 gf (0.50 ozf) 0.75 N, 76.5 gf (2.70 ozf)		
Stylus overtravel	XY plane±14°+Z plane4 mm (0.16 in)		
Environment ⁴	IP rating IPX8, BS EN 60529:1992+A2:2013		
	IK rating	IK02 BS EN IEC 62262: 2002	
	Storage temperature	-25 °C to +70 °C (-13 °F to +158 °F)	
	Operating temperature	+5 °C to +55 °C (+41 °F to +131 °F)	
	Indoor/outdoor use	Indoor use	
	Altitude	≤3000 m	
	Relative humidity 5% to 95%		
	Wet location Yes, water/oil/coolant		
	Pollution degree Level 2		
Battery types	2 × CR1632 lithium mang	ganese dioxide (Li/MnO2)	
Battery reserve life	Approximately one week after a low battery warning is first given (based on 5% heavy usage). See the table on page 2-6		
Low battery indication	Blue flashing LED in conjunction with normal red or green probe status LED		
Dead battery indication	Constant or flashing red		

Typical battery life	See the table on page 2-6
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- Performance specification is tested at a standard test velocity of 480 mm/min (18.89 in/min) with a 10 mm stylus. For best performance probing feedrates of up to 100 mm/min (3.94 in/min) and back-off feed of greater than 1000 mm/min (39.34 in/min) are recommended.
- 2 Trigger force, which is critical in some applications, is the force exerted on the component by the stylus when the probe triggers. The maximum force applied will occur after the trigger point (overtravel). The force value depends on related variables including measuring speed, machine deceleration and system latency.
- 3 These are the factory settings; manual adjustment is not possible.
- 4 With the battery cap removed the sealing rating is not applicable.

Typical battery life

Typical battery type		pe 2 × CR1632 Li/MnO2		
		Radio on		
		"Standard" switch-on	"Fast" switch-on	
Tupical battory		(1 s)	(0.5 s)	
Typical battery life	Standby life	5.0 months	2.7 months	
inc	Light usage 1%	4.4 months	2.5 months	
	Heavy usage 5%	2.9 months	2.0 months	
	Continuous use	228 hours	228 hours	

NOTES:

Battery life figures quoted in the above table are applicable to the probe when used in conjunction with an RMI-QE interface/receiver.

1% usage = 14 minutes/day.

5% usage = 72 minutes/day.

Battery life is dependent on the quality of the external RF environment in which the probing system is operating.



System installation

Installing the RMP24-micro with an RMI-QE



Operating envelope

Radio transmission does not require line-of-sight between the probe and transmitter, and will pass through very small gaps and machine tool windows. This allows easy installation inside the machine, as long as the probe and RMI-QE are kept within the performance envelope shown on **page 3-2**.

Coolant and swarf residue accumulating on the probe and RMI-QE may have a detrimental effect on transmission performance. Wipe clean as often as is necessary to maintain unrestricted transmission.

When operating, do not cover the probes window or RMI-QE with your hands, as this will affect the performance.

Positioning the RMP24-micro and RMI-QE

The probe system should be positioned so that the optimum range can be achieved over the full travel of the machine's axes. Always face the front cover of the RMI-QE in the general direction of the machining area and the tool magazine, ensuring both are within the performance envelope shown below. To assist in finding the optimum position of the RMI-QE, the signal quality is displayed on an RMI-QE signal LED.

Performance envelope

The probe and RMI-QE must be within each other's performance envelope, as shown below. The performance envelope shows line-of-sight performance, however, this is not necessary for the probes radio transmission as it will operate with any reflected radio path provided that the reflected path length does not exceed the 5 m (16.4 ft) operating range



Performance envelope when using the RMP24-micro with the RMI-QE



Preparing the RMP24-micro for use

Fitting the stylus





M-5000-3540

Installing the batteries

NOTES:

See Section 5, "Maintenance", for a list of suitable battery types.

Ensure the product is clean and dry before inserting batteries.

If dead batteries are inserted, the LED may remain a constant red.

Do not allow coolant or debris to enter the battery compartment. When inserting batteries, check that the battery polarity is correct.

After the batteries have been inserted, the LED will display the current probe settings (see **page 4-1**, "Reviewing the probe settings", for further information).









NOTE: Ensure that the probe is calibrated after installing the batteries.

Mounting the probe on a shank





Calibrating the RMP24-micro

Why calibrate a probe?

A spindle probe is just one component of the measurement system which communicates with the machine tool. Each part of the system can introduce a constant difference between the position that the stylus touches and the position that is reported to the machine. If the probe is not calibrated, this difference will appear as an inaccuracy in the measurement. Calibration of the probe allows the probing software to compensate for this difference.

During normal use, the difference between the touch position and the reported position does not change, but it is important that the probe is calibrated in the following circumstances:

- When a probe system is to be used for the first time.
- When the batteries have been removed or replaced.
- When the trigger filter is changed.
- When a new stylus is fitted to the probe.
- When it is suspected that the stylus has become distorted or that the probe has been crashed.
- At regular intervals to compensate for mechanical changes of your machine tool.
- If repeatability of relocation of the probe shank is poor. In this case, the probe may need to be recalibrated each time it is selected.

Three different operations are to be used when calibrating a probe. They are:

- Calibrating either in a bored hole or on a turned diameter of known position.
- Calibrating either in a ring gauge or on a datum sphere.
- Calibrating the probe length.

Calibrating in a bored hole or on a turned diameter

Calibrating a probe, either in a bored hole or on a turned diameter of known size, automatically stores values for the offset of the stylus ball to the spindle centre line. The stored values are then used automatically in the measuring cycles. Measured values are compensated by these values so that they are relative to the true spindle centre line.

Calibrating in a ring gauge or on a datum sphere

Calibrating a probe either in a ring gauge or on a datum sphere with a known diameter automatically stores one or more value for the radius of the stylus ball. The stored values are then used automatically by the measuring cycles to give the true size of the feature. The values are also used to give true positions of single surface features.

NOTE: The stored radius values are based on the true electronic trigger points. These values are different from the physical sizes.

Calibrating the probe length

Calibrating a probe on a known reference surface determines the length of the probe, based on the electronic trigger point. The stored value for length is different from the physical length of the probe assembly. Additionally, the operation can automatically compensate for machine and fixture height errors by adjusting the probe length value that is stored.

Application notes

	Machine spindle capability		
	Spindle reference only (M19)	M19 and programmable spindle orientation (0/180°)	Neither M19 or 0/180°
	Stylus runout cannot be mechanically removed. The stylus runout (offset) must be compensated within the measurement cycles.	Stylus runout cannot be mechanically removed. The stylus runout (offset) must be compensated within the measurement cycles.	Stylus runout cannot be mechanically removed. The stylus runout (offset) cannot be compensated.
RMP24-micro	XY position of the calibration artefact must be known. Using a dial test indicator (DTI), establish and store its position. Max +/-5 µm.	XY position of calibration artefact can be unknown if measuring cycles use 0°/180° spindle orientation to accurately establish artefact centre.	XY position of the calibration artefact must be known. Using DTI, establish and store its position. Max +/-5 µm.

Overtravel force

After a trigger occurs (0.08 N, 8.2 gf (0.29 ozf) minimum and 0.14 N, 14.3 gf (0.50 ozf) maximum) the probe will exert an increasing force on the part at a rate of 0.03N/mm until overtravel is reached (14°).

Consideration of the following parameters should be taken when programming a probing feed:

- Machine stopping distance;
- stylus length;
- probe overtravel (XY and Z).



Probe configuration

Reviewing the probe settings



NOTES:

Ensure that the probe is securely screwed together and torque tightened to between 1.5 Nm and 2.2 Nm (1.1 lbf.ft - 1.6 lbf.ft).

Ensure that the probe is calibrated after installing the batteries.

Probe partnering function

The probe partnering function enables the probe to be partnered with an RMI-QE interface independently of the configuration process for other probe settings. To partner the probe with an RMI-QE, remove the batteries for 5 seconds and then refit them.

Following the LED check, the probe will proceed to show the probe settings. This will end with "**Battery status**" being displayed. If the battery power is good, battery status will be eight green flashes. If battery power is low, each green flash will be followed by a blue flash.

Whilst the "**Battery status**" is being displayed, deflect and immediately release the stylus to enter "**Partnering mode**".

"**Partnering mode off**" will be displayed as a sequence of light blue flashes. At this point the RMI-QE must be turned on.

If an RMI-QE is turned on, the probes display sequence will now incorporate a long yellow flash.

On the probe, select "**Partnering mode on**" by deflecting the stylus for less than 4 seconds. After successful partnering indicated by a light blue, light blue, green flash, the probe will timeout after 20 seconds and then go into standby. If "**Partnering mode on**" is not selected, the probe will timeout after 120 seconds and then go into standby (see **page 4-4**, "RMP24-micro – RMI-QE partnership", for further information).







If partnering is unsuccessful "**Partnering mode off**" will be displayed again after 8 seconds. When "**Partnering mode off** (**RMI-QE** found)" is displayed, deflect the stylus for less than 4 seconds to select "**Partnering mode active**" again.

NOTES:

Ensure that the probe is securely screwed together and torque tightened to between 1.5 Nm and 2.2 Nm (1.1 lbf.ft - 1.6 lbf.ft).

Ensure that the probe is calibrated after installing the batteries.

RMP24-micro – RMI-QE partnership

System set-up is achieved by using Trigger Logic[™] and powering on the RMI-QE. Alternatively, partnering to an RMI-QE can be achieved by using ReniKey; a Renishaw machine macro cycle which does not require the RMI-QE to be power cycled.

Partnering is required during initial system set-up. Further partnering will be required if either the probe or RMI-QE is changed.

Partnering will not be lost by reconfiguring the probe settings or changing the batteries. Partnering can take place anywhere within the operating envelope.

A probe that is partnered with the RMI-QE but then used with another system will need to be repartnered before being used again with the RMI-QE.

See page 4-2 "Probe partnering function" for further information on how to reach "Partnering mode".







NOTE: Refer to the *RMI-QE radio machine interface* installation guide (Renishaw part no. H-6551-8520) when partnering up to four radio probes.

Changing the probe settings when partnered to an RMI-QE

Probe settings can be changed using Trigger Logic. Insert the batteries or, if they have already been installed, remove them for 5 seconds and then refit them.

Following the LED check, immediately deflect the stylus and hold it deflected until eight red flashes have been observed (if the battery power is low, each red flash will be followed by a blue flash).

Keep the stylus deflected until the "Filter level" setting is displayed, then release it.







NOTES:

To partner the probe with an RMI-QE; see page 4-2 "**Probe partnering function**" for further information on how to reach "**Partnering mode**".

Ensure that the probe is securely screwed together and torque tightened to between 1.5 Nm and 2.2 Nm (1.1 lbf.ft - 1.6 lbf.ft).

Ensure that the probe is calibrated after installing the batteries.

Master reset function

The probe features a master reset function to assist users who have mistakenly changed the probe settings into an unintended state.

The application of the master reset function will clear all current probe settings and return the probe to default settings.

The default setting is as follows:

• Trigger filter: Level 1

The default settings may not be representative of the required probe settings. Further configuration of the probe may subsequently be necessary to achieve the required probe settings.

To reset the probe

- 1. Insert the batteries or, if they have already been installed, remove them for 5 seconds and then refit them.
- 2. Following the LED check, immediately deflect the stylus and hold it deflected until eight red flashes have been observed (if the battery power is low, each red flash will be followed by a blue flash).
- 3. Keep the stylus deflected until the "**Trigger filter**" setting (or first Trigger Logic menu) is displayed, then release it.
- 4. Deflect the stylus for 20 seconds. The status LED will flash yellow eight times. A confirmation for master reset is required; if no action is taken, the probe will time out.
- 5. To confirm that a master reset is required, release the stylus and then hold the stylus deflected again until the eight yellow flash sequence has ended. This action clears all probe settings and returns the probe to default settings. Following an LED, check the probe returns to Trigger Logic and displays "Trigger filter".
- 6. Further configuration using Trigger Logic may be necessary to achieve the required probe settings.



1.











Probe is now back in the Trigger Logic menu and will display "**Trigger filter**".

Configure probe settings as required using Trigger Logic

NOTES:

6.

The probe will continue to be partnered with the RMI-QE following the activation of the master reset function.

Ensure that the probe is securely screwed together and torque tightened to between 1.5 Nm and 2.2 Nm (1.1 lbf.ft - 1.6 lbf.ft).

Ensure that the probe is calibrated after installing the batteries.



Operating mode



Probe status LED

LED colour	Probe status	Graphic hint
Flashing green	Probe seated in operating mode	• • •
Flashing red	Probe triggered in operating mode	• • •
Flashing green and blue	Probe seated in operating mode – low battery	•••••
Flashing red and blue	Probe triggered in operating mode – low battery	•••••
Constant red	Battery dead	
Flashing red or Flashing red and green or Sequence when batteries are inserted	Unsuitable battery	

NOTE: Due to the nature of lithium manganese dioxide batteries, if a "low battery" LED warning is ignored, it is possible for the following sequence of events to occur:

- 1. When the probe is active, the batteries discharge until battery power becomes too low for the probe to operate correctly.
- 2. The probe stops functioning, then reactivates as the batteries recover sufficiently to provide the probe with power.
- 3. The probe begins to run through the LED review sequence (see **page 4-1**, "Reviewing the probe settings", for further information).
- 4. Again, the batteries discharge and the probe ceases to function.
- 5. Again, the batteries recover sufficiently to provide the probe with power, and the sequence repeats itself.

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Maintenance

Maintenance

You may undertake the maintenance routines described in these instructions.

Further dismantling and repair of Renishaw equipment is a highly specialised operation, which must be carried out at an authorised Renishaw Service Centre.

Equipment requiring repair, overhaul or attention under warranty should be returned to your supplier.

Cleaning the probe

Wipe the window of the probe with a clean cloth to remove machining residue. This should be done on a regular basis to maintain optimum transmission.



Changing the batteries

CAUTIONS:

Do not leave dead batteries in the probe.

When changing batteries, do not allow coolant or debris to enter the battery compartment.

When changing batteries, check that the battery polarity is correct.

Take care to avoid damaging the battery housing seal.

Only use specified batteries.



CAUTION: Dispose of dead batteries in accordance with local regulations. Never dispose of batteries in a fire.







NOTES:

After removing the old batteries, wait more than 5 seconds before inserting the new batteries.

Do not mix new and used batteries or battery types, as this will result in reduced life and damage to the batteries.

Always ensure that the battery housing seal and mating surfaces are clean and free from dirt before reassembly.

If dead batteries are inserted, the LED may remain a constant red.

Ensure that the probe is calibrated after installing the batteries.

Battery type				
2 x C	Panasonic Murata	nanganese dioxide (3 V) CR1632		

NOTE: Lithium manganese oxide CR1632 batteries are available from other manufacturers. However, these are untested by Renishaw so correct operation of the probe cannot be guaranteed.

Rubber ball and O-ring replacement

The probe battery cap incorporates an O-ring to seal the battery compartment. Additionally, a rubber ball is used to firmly hold the batteries in place.

You should periodically check these parts for signs of damage. If this is evident, replace them.

CAUTION: When removing the battery cap, do not allow coolant or debris to enter the battery compartment.









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Fault-finding

Symptom	Cause	Action
The probe fails to power	Dead batteries.	Change batteries.
up (LED not illuminated	Unsuitable batteries.	Fit suitable batteries.
or fails to indicate	Batteries inserted incorrectly.	Check battery insertion/polarity.
current probe settings).	Batteries removed for too short a	Remove batteries for a minimum of
	time and probe has not reset.	5 seconds.
	Poor connection between batteries	Remove any dirt and clean the
	and contacts.	contacts before reassembly.
The probe fails to switch	Dead batteries.	Change batteries.
on.	Batteries inserted incorrectly.	Check battery insertion/polarity.
	Probe out of range.	Check position of RMI-QE; for
		more information, see page 3-2,
		"Performance envelope".
	No RMI-QE "start/stop" signal.	Check RMI-QE for green start LED.
The machine stops	Radio link failure/probe out of range.	Check interface/receiver and
unexpectedly during a		remove obstruction.
probing cycle.	RMI-QE receiver/machine fault.	Refer to receiver/machine user's
		guide.
	Dead batteries.	Change batteries.
	Excessive machine vibration	Change trigger filter setting.
	causing false probe trigger.	
	Probe unable to find target surface.	Check that part is correctly
		positioned and that stylus has not broken.
	Stylus not given sufficient time to	Add a short dwell before the
	settle from a rapid deceleration.	probing move (length of dwell will
		depend on stylus length and rate of deceleration).
	False probe trigger.	Change trigger filter setting.
	Selection error for RMI-QE.	Review interface error indication and
		correct.
The probe crashes.	Workpiece obstructing probe path.	Review probing software.
	Probe length offset missing.	Review probing software.
	In cases where there is more than one probe on a machine, incorrect	Review interface wiring or part program.
	probe activated.	-

Symptom	Cause	Action
Poor probe repeatability	Debris on part or stylus.	Clean part and stylus.
and/or accuracy.	Poor tool change repeatability.	Redatum probe after each tool change.
	Loose probe mounting on shank or loose stylus.	Check and tighten as appropriate.
	Excessive machine vibration.	Change trigger filter setting. Eliminate vibrations.
	Calibration out of date and/or incorrect offsets.	Review probing software.
	Calibration and probing speeds not the same.	Review probing software and make speeds the same.
	Calibration feature has moved.	Correct the position.
	Measurement occurs as stylus leaves surface.	Review probing software.
	Measurement occurs within the machine's acceleration and deceleration zone.	Review probing software and probe filter settings.
	Probing speed too high or too low.	Perform simple repeatability trials at various speeds.
	Temperature variation causes machine and workpiece movement.	Minimise temperature changes.
	Machine tool faulty.	Perform health checks on machine tool.
Probe status LED does not correspond to RMI-QE status LEDs.	Radio link failure – probe out of RMI-QE range.	Check position of RMI-QE; for more information, see page 3-2 , "Performance envelope".
	Probe has been enclosed/ shielded by metal.	Review installation.
	Probe and RMI-QE are not partnered.	Partner RMP24-micro and RMI-QE; for more information, see page 4-4 , "RMP24-micro – RMI-QE partnership".
RMI-QE error LED lit during probing cycle.	Probe not switched on or probe timed out.	Change setting. Review switch-off method.
	Probe out of range.	Check position of RMI-QE; for more information, see page 3-2 , "Performance envelope".
	Dead batteries.	Change batteries.
	Probe and RMI-QE are not partnered.	Partner RMP24-micro and RMI-QE; for more information, see page 4-4 , "RMP24-micro – RMI-QE partnership".
	Probe selection error.	Verify that one radio probe is working and is correctly selected on the RMI-QE.
	0.5 second turn-on error.	Change the RMI-QE turn-on time to 1 second.



Symptom	Cause	Action
RMI-QE low battery LED	Low batteries.	Change batteries soon.
lit. Reduced range.	Local radio interference.	Identify and remove.
The probe fails to switch	No RMI-QE "start/stop" signal	Check RMI-QE for green start LED.
off.		
The probe goes into	Probe was triggered when batteries	Do not touch the stylus or stylus
Trigger Logic™	were inserted.	mounting face during battery
configuration mode and		insertion.
cannot be reset.		

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Parts list

Туре	Part number	Description	
RMP24-micro	A-6906-0001	RMP24-micro probe with batteries, tools and support card	
		(factory-set to trigger filter off).	
Stylus	A-5000-7807	M2 stainless steel stylus 10 mm long with Ø2 mm ball.	
RMI-QE	A-6551-0049	RMI-QE (side exit) with 8 m (26.2 ft) cable, tools and support card.	
RMI-QE	A-6551-0050	RMI-QE (side exit) with 15 m (49.2 ft) cable, tools and support card.	
RMI-QE mounting	A-6551-0120	RMI-QE mounting bracket with fixing screws, washers and nuts.	
bracket			
Styli tool	M-5000-3540	Tool for tightening/releasing styli.	
RMP24-micro	A-6906-0305	C spanners for RMP24-micro (x 2).	
spanners kit			
RMP24-micro	A-6906-0351	Rubber ball (\times 1) and O-ring seal (\times 1) for the battery cap.	
O-ring and rubber			
ball kit			
Publications. These can be downloaded from our website at www.renishaw.com			
RMI-QE	H-6551-8520	Installation guide: for set-up of the RMI-QE.	
Styli	H-1000-3200	Technical specifications: Styli and accessories - or visit our	
		Online store at www.renishaw.com/shop.	
Probe software	H-2000-2298	Data sheet: Probe software for machine tools – programs and	
		features.	



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